

OVERVIEW & SCRUTINY COMMITTEE

Monday, 27 July 2020 at 6.30 p.m., Online 'Virtual' Meeting - https://towerhamlets.public-i.tv/core/portal/home

This meeting is open to the public to view

Members:

Chair: Councillor James King

Vice Chair: Vacant

Councillor Kahar Chowdhury Scrutiny Lead for Health & Adults

Councillor Dipa Das Scrutiny Lead for Housing & Regeneration
Councillor Tarik Khan Scrutiny Lead for Resources & Finance
Councillor Bex White Scrutiny Lead for Community Safety &

Environment

Councillor Amina Ali Councillor Marc Francis Councillor Andrew Wood

Co-opted Members:

Halima Islam Co-Optee
James Wilson Co-Optee

Deputies:

[The quorum for this body is 3 voting Members]

Contact for further enquiries:

David Knight, Democratic Services

1st Floor, Town Hall, Town Hall, Mulberry Place, 5 Clove Crescent,

London, E14 2BG Tel: 020 7364 4878

E-mail: david.knight@towerhamlets.gov.uk Web: http://www.towerhamlets.gov.uk/committee Scan this code for the electronic agenda:



Public Information

Electronic agendas reports and minutes.

Copies of agendas, reports and minutes for council meetings can also be found on our website from day of publication.

To access this, click www.towerhamlets.gov.uk/committee and search for the relevant committee and meeting date.

Agendas are available at the Town Hall, Libraries, Idea Centres and One Stop Shops and on the Mod.Gov, iPad and Android apps.



SECTION ONE WARD PAGE NUMBER(S)

1. APOLOGIES FOR ABSENCE

To receive any apologies for absence.

2. DECLARATIONS OF DISCLOSABLE PECUNIARY INTEREST AND OTHER INTERESTS

7 - 8

Members are reminded to consider the categories of interest in the Code of Conduct for Members to determine whether they have an interest in any agenda item and any action they should take. For further details, please see the attached note from the Monitoring Officer.

Members are reminded to declare the nature of the interest and the agenda item it relates to. Please note that ultimately it's the Members' responsibility to declare any interests form and to update their register of interest form as required by the Code.

If in doubt as to the nature of your interest, you are advised to seek advice prior to the meeting by contacting the Monitoring Officer or Democratic Services

3. UNRESTRICTED MINUTES

9 - 18

To confirm as a correct record of the proceedings the unrestricted minutes of the last meeting

4. REQUESTS TO SUBMIT PETITIONS

To receive any petitions (to be notified at the meeting).

5. FORTHCOMING DECISIONS

All Wards

19 - 38

6. BUDGET MONITORING

All Wards

7. LIVEABLE STREETS

39 - 64

8. IMPACT OF COVID-19 ON LBTH

All Wards

- 9. COVID-19 SCRUTINY FINDINGS, RECOMMENDATIONS AND DISCUSSION
- 10. UNRESTRICTED REPORTS 'CALLED IN'

Nil items

11. VERBAL UPDATES FROM SCRUTINY LEADS

(Time allocated – 5 minutes each)

12. PRE-DECISION SCRUTINY OF UNRESTRICTED CABINET PAPERS

To consider and agree pre-decision scrutiny questions/comments to be presented to Cabinet.

(Time allocated – 30 minutes).

13. ANY OTHER UNRESTRICTED BUSINESS WHICH THE CHAIR CONSIDERS TO BE URGENT

To consider any other unrestricted business that the Chair considers to be urgent.

14. EXCLUSION OF THE PRESS AND PUBLIC

In view of the contents of the remaining items on the agenda the Committee is recommended to adopt the following motion:

"That, under the provisions of Section 100A of the Local Government Act 1972, as amended by the Local Government (Access to Information) Act 1985, the press and public be excluded from the remainder of the meeting for the consideration of the Section Two business on the grounds that it contains information defined as Exempt in Part 1 of Schedule 12A to the Local Government Act, 1972."

EXEMPT/CONFIDENTIAL SECTION (Pink Papers)

The exempt committee papers in the agenda will contain information, which is commercially, legally or personally sensitive and should not be divulged to third parties. If you do not wish to retain these papers after the meeting, please hand them to the Committee Officer present.

SECTION TWO WARD PAGE NUMBER(S)

15. EXEMPT/ CONFIDENTIAL MINUTES

Nil items

16. EXEMPT/ CONFIDENTIAL REPORTS 'CALLED IN'

Nil items

17. PRE-DECISION SCRUTINY OF EXEMPT/CONFIDENTIAL) CABINET PAPERS

Nil items

18. ANY OTHER EXEMPT/ CONFIDENTIAL BUSINESS THAT THE CHAIR CONSIDERS URGENT

To consider any other exempt/ confidential business that the Chair considers to be urgent.

Agenda Item 2

<u>DECLARATIONS OF INTERESTS AT MEETINGS- NOTE FROM THE</u> <u>MONITORING OFFICER</u>

This note is for guidance only. For further details please consult the Code of Conduct for Members at Part C. Section 31 of the Council's Constitution

(i) Disclosable Pecuniary Interests (DPI)

You have a DPI in any item of business on the agenda where it relates to the categories listed in **Appendix A** to this guidance. Please note that a DPI includes: (i) Your own relevant interests; (ii)Those of your spouse or civil partner; (iii) A person with whom the Member is living as husband/wife/civil partners. Other individuals, e.g. Children, siblings and flatmates do not need to be considered. Failure to disclose or register a DPI (within 28 days) is a criminal offence.

Members with a DPI, (unless granted a dispensation) must not seek to improperly influence the decision, must declare the nature of the interest and leave the meeting room (including the public gallery) during the consideration and decision on the item – unless exercising their right to address the Committee.

DPI Dispensations and Sensitive Interests. In certain circumstances, Members may make a request to the Monitoring Officer for a dispensation or for an interest to be treated as sensitive.

(ii) Non - DPI Interests that the Council has decided should be registered – (Non - DPIs)

You will have 'Non DPI Interest' in any item on the agenda, where it relates to (i) the offer of gifts or hospitality, (with an estimated value of at least £25) (ii) Council Appointments or nominations to bodies (iii) Membership of any body exercising a function of a public nature, a charitable purpose or aimed at influencing public opinion.

Members must declare the nature of the interest, but may stay in the meeting room and participate in the consideration of the matter and vote on it **unless**:

• A reasonable person would think that your interest is so significant that it would be likely to impair your judgement of the public interest. If so, you must withdraw and take no part in the consideration or discussion of the matter.

(iii) Declarations of Interests not included in the Register of Members' Interest.

Occasions may arise where a matter under consideration would, or would be likely to, affect the wellbeing of you, your family, or close associate(s) more than it would anyone else living in the local area but which is not required to be included in the Register of Members' Interests. In such matters, Members must consider the information set out in paragraph (ii) above regarding Non DPI - interests and apply the test, set out in this paragraph.

Guidance on Predetermination and Bias

Member's attention is drawn to the guidance on predetermination and bias, particularly the need to consider the merits of the case with an open mind, as set out in the Planning and Licensing Codes of Conduct, (Part C, Section 34 and 35 of the Constitution). For further advice on the possibility of bias or predetermination, you are advised to seek advice prior to the meeting.

Section 106 of the Local Government Finance Act, 1992 - Declarations which restrict Members in Council Tax arrears, for at least a two months from voting

In such circumstances the member may not vote on any reports and motions with respect to the matter.

<u>Further Advice</u> contact: Asmat Hussain, Corporate Director, Governance and Monitoring Officer, Tel: 0207 364 4800.

APPENDIX A: Definition of a Disclosable Pecuniary Interest

(Relevant Authorities (Disclosable Pecuniary Interests) Regulations 2012, Reg 2 and Schedule)

(
Subject	Prescribed description
Employment, office, trade, profession or vacation	Any employment, office, trade, profession or vocation carried on for profit or gain.
Sponsorship	Any payment or provision of any other financial benefit (other than from the relevant authority) made or provided within the relevant period in respect of any expenses incurred by the Member in carrying out duties as a member, or towards the election expenses of the Member. This includes any payment or financial benefit from a trade union within the meaning of the Trade Union and Labour Relations (Consolidation) Act 1992.
Contracts	Any contract which is made between the relevant person (or a body in which the relevant person has a beneficial interest) and the relevant authority— (a) under which goods or services are to be provided or works are to be executed; and (b) which has not been fully discharged.
Land	Any beneficial interest in land which is within the area of the relevant authority.
Licences	Any licence (alone or jointly with others) to occupy land in the area of the relevant authority for a month or longer.
Corporate tenancies	Any tenancy where (to the Member's knowledge)— (a) the landlord is the relevant authority; and (b) the tenant is a body in which the relevant person has a beneficial interest.
Securities	Any beneficial interest in securities of a body where— (a) that body (to the Member's knowledge) has a place of business or land in the area of the relevant authority; and (b) either—
	(i) the total nominal value of the securities exceeds £25,000 or one hundredth of the total issued share capital of that body; or
	(ii) if the share capital of that body is of more than one class, the total nominal value of the shares of any one class in which the relevant person has a beneficial interest exceeds one hundredth of the total issued share capital of that class.

OVERVIEW & SCRUTINY COMMITTEE, 22/06/2020

LONDON BOROUGH OF TOWER HAMLETS

MINUTES OF THE OVERVIEW & SCRUTINY COMMITTEE

HELD AT 6.33 P.M. ON MONDAY, 22 JUNE 2020

ONLINE 'VIRTUAL' MEETING - HTTPS://TOWERHAMLETS.PUBLIC-I.TV/CORE/PORTAL/HOME

Members Present:

Councillor James King (Chair) Councillor Sufia Alam (Vice-Chair) Councillor Kahar Chowdhury

Councillor Dipa Das

Councillor Marc Francis Councillor Tarik Khan

Councillor Bex White

Councillor Andrew Wood

Scrutiny Lead for Health & Adults

Scrutiny Lead for Housing &

Regeneration

Scrutiny Lead for Resources &

Finance

Scrutiny Lead for Community Safety

& Environment

Co-opted Members Present:

Halima Islam – Co-Optee James Wilson – Co-Optee

Others Present:

Jackie Applebee Pam Bhamra

raiii bilailila

Doctor Naureen Bhatti

Zoe Folley

Sister Christine Frost

Sharon Godman

Afazul Hoque

Alazul Hoque

Muna Ismail Daniel Kerr

David Knight

lan Parkes

Chair of Tower Hamlets LMC

Chair of Tower Hamlets Community

Housing

Vice-Chair of Tower Hamlets LMC

(Committee Officer, Governance)

(Neighbours in Poplar)

(Divisional Director, Strategy, Policy)

and Performance)

– (Head of Corporate Strategy &

Policy)

(MIND Tower Hamlets)

(Strategy and Policy Manager)

(Senior Democratic Services Officer)

Chair of ELBA

1. WELCOME AND INTRODUCTIONS

The Chair:

- Welcomed everybody to the meeting and informed those in attendance that this meeting is being recorded and will be available to view via the Council's website by tomorrow morning.
- It is important that these formal scrutiny meetings resume as the Council must continue to demonstrate transparency and openness in its decision-making, and include scrutiny as part and parcel of the Council's operations for and on behalf of the residents of Tower Hamlets:
- Following Government advice to avoid all but essential travel and to
 practice social distancing, this will be a virtual meeting. If during the
 meeting a technical error occurs with the transmission which cannot be
 resolved within a reasonable period of time, then the meeting will be
 closed and the remaining business will be deferred to a subsequent
 meeting of the Committee on a date to be determined, and notified by
 way of the publication of the agenda on the Council's web site;
- Congratulated Councillor Eve McQuillan appointment as the Cabinet Member for Planning and Social Inclusion.
- Congratulated Councillor Sufia Alam who would be shortly taking up an appointment as the Mayoral Advisor for Community and Voluntary Sector, and to support young people post Covid-19. The Committee noted that as Councillor Alam was yet to take up her appointment she could still participate in tonight's meeting.

2. DECLARATIONS OF DISCLOSABLE PECUNIARY INTEREST

Nil items

3. UNRESTRICTED MINUTES

3.1 Overview and Scrutiny Committee held on 24th February 2020

The Chair **Moved** and it was:

RESOLVED that on the basis of the information and advice received that the decision to close this service did not meet the threshold of a key decision.

The committee further discussed how it might be advisable for the council to conduct some of the exercises a key decision warrants, like public consultation or sign off by an appropriate Executive member when service proposed for closure are long standing, public facing or likely to produce a strong public reaction.

4. REQUESTS TO SUBMIT PETITIONS

Nil items

5. COVID-19 COMMUNITY INSIGHT

The Committee continued its review of the Borough's response to COVID-19 with the aim of supporting Tower Hamlets efforts by:

- 1. Offering recommendations for areas to be improved.
- 2. Learning about the work being undertaken to respond to the pandemic; and
- 3. Reflecting upon local feedback received regarding the plans that have been put in place to support the Borough's residents.

The outcome of this review being to capture the response in Tower Hamlets (not just the Council's) and to identify learning and appropriate actions to be taken forward should there be subsequent waves of the pandemic.

The report is intended to cover three key areas:

- a. An assessment of how the Council has handled the response.
- b. An assessment of recovery phase; and
- c. What key challenges remain and how the Council can improve its future Pandemic Plan.

In addition, it will capture the work across all the scrutiny committees and the aim is to agree the report at September's OSC meeting.

The Committee then heard from the following members from the community and in partner organisations to help the Committee gain a better understanding of the impact of the Council's response to COVID-19 on the community. The discussions on these presentations may be summarised as follows:

Pam Bhamra, Chair of Tower Hamlets Housing Forum and Director of Operations at Tower Hamlets Community Housing.

The Committee noted that Ms. Bhamra welcomed the partnership approach which has been delivered and valued involvement in the Pandemic Committee and Community Mobilisation Silver Group. She highlighted the importance of replacing and reinventing community centres with online activities and identified overcrowding in households as a key issue which has had a knock-on effect on people not isolating effectively, allowed the virus to spread more easily, and put a strain on home schooling. She also identified isolation and loneliness as key issues.

The Committee:

 Indicated that it would wish to see how the Council and housing partners intended to provide long term support for homeless/rough sleepers residents who have been supported into hostels and temporary accommodation.

- Wanted the Council to review the quality of its short-term accommodation, especially in instances where families with children have been placed in accommodation with shared facilities and amenities; and
- 3. Noted that the Housing and Regeneration Sub-Committee would be exploring some of these issues further at their meeting on the 13 July 2020.

Ian Parkes, Chief Executive of East London Business Alliance (ELBA)

Mr Parkes provided his feedback on the impact on businesses and the economy. He praised the strong partnership approach and the robust leadership role that the Council has taken. The Committee was pleased to note that ELBA have had no notifications of business closures or insolvency. However, it was noted that the key challenges for businesses are impending as most small businesses will not be able to keep running beyond 3 months if lockdown does not end reasonably quickly. Also, while there has been relatively little feedback from firms in high distress, this it was noted may change in the months ahead as businesses reopen and begin to incur costs whilst their revenues are slower to recover.

The Committee questioned the fairness of the discretionary grant for market traders and indicated that it would like the Council to review this and provide further information on how this grant has been apportioned. Mr Parkes also identified a number of other issues which will be explored further in (a) the Sub Committee meetings; and (b) the report including support for VCS organisations, employment support for education leavers in 2021 and support for school and college students who have lost out on significant time in their education.

Dr Jackie Applebee and Dr Naureen Bhatti, Chair and Vice Chair of Tower Hamlets LMC

The Committee received a summary of the key health challenges that Tower hamlets is facing. With the high levels of deprivation and residents of BAME origin, Bangladeshi residents, Tower Hamlets it was noted has particularly difficult challenges in protecting its population from COVID 19. It is therefore imperative in the fight to drive to bring down the infection and hence death rate that there is the introduction of a (i) robust; (ii) locally organised, community test, track, isolate and support programme. It was noted that mortality in care homes has been significant, with some care homes in Tower Hamlets having nearly thirty deaths.

The Committee was concerned to note that the lack of community testing and PPE for care home staff and for key workers in general is likely to have led to unnecessary transmission of the virus. The Committee noted with satisfaction that whilst this has improved as the pandemic has progressed, there is a need to see a sustained focus and improvement in this area. Two other key challenges the Committee noted were the assessment and treatment of other conditions being put on hold, and the worsening of pre-existing mental health

issues or suffering mental illness for the first time due to anxieties regarding COVID 19. It was noted that the Health Sub-Committee would be exploring these plans in this area in further detail at their meeting on 20 July 2020.

Sister Christine from Neighbours in Poplar

Sister Christine fed back her experiences and findings. Significantly, she felt that many of the issues which have presented themselves were not a result of COVID-19 but were pre-existing and exposed by the pandemic. The lack of internet access it was noted has made the issue of isolation more acute and the reliance of the Council to communicate via digital methods has excluded many older and younger residents. Similarly, the vast scale of mental health issues has been highlighted and exacerbated by the pandemic. Moreover, this pandemic has revealed the necessity to support the Boroughs most vulnerable residents with access to hot meals. The Committee understood the Meals on Wheels service was removed and the Committee asks that the Council consider how they can work with community organisations to ensure residents are provided with a hot meal. The Committee therefore wanted to see the Council review its provision in this area, especially as we enter the winter months when a second wave could emerge. The Committee identified that during this pandemic many people who have not historically been involved in community activism have engaged, volunteered, and helped to set up mutual aid groups. The Committee felt that the Council needs to ensure it does all it can to support and sustain the interests and participation of these individuals as we move further into the recovery and many of these people will have to return to work and may not have as much time to offer.

Accordingly, the Chair moved, and it was agreed the following key themes arising from this discussion were as follows:

The Council needs to:

- A. Do more with partners and residents to support those residents without internet access.
- B. Build on supporting rough sleepers we accommodated to ensure they do not end up in streets.
- C. Build on health response to ensure we capture learning for any second wave: and
- D. Consider how the Council can better mobilise in future pandemic/ emergency, ensuring learning from this is utilised and working with VCS organisations and building on the unprecedented community response.

6. UNRESTRICTED REPORTS 'CALLED IN'

Nil items

7. VERBAL UPDATES FROM SCRUTINY LEADS

Item deferred

8. FORTHCOMING DECISIONS

Noted

9. PRE-DECISION SCRUTINY OF UNRESTRICTED CABINET PAPERS

As per attached appendices

10. ANY OTHER UNRESTRICTED BUSINESS WHICH THE CHAIR CONSIDERS TO BE URGENT

Nil items

11. EXCLUSION OF THE PRESS AND PUBLIC

As the agenda circulated contained no exempt/ confidential business and there was therefore no requirement to exclude the press and public to allow for its consideration.

12. EXEMPT/ CONFIDENTIAL MINUTES

Nil items

13. EXEMPT/ CONFIDENTIAL REPORTS 'CALLED IN'

Nil items

14. PRE-DECISION SCRUTINY OF EXEMPT/ CONFIDENTIAL) CABINET PAPERS

Nil items

15. ANY OTHER EXEMPT/ CONFIDENTIAL BUSINESS THAT THE CHAIR CONSIDERS URGENT

Nil items

The meeting ended at 8.30 p.m.

Chair, Councillor James King Overview & Scrutiny Committee

Overview & Scrutiny Pre-Decision Questions

22/06/2020

Question	Response
Item 6.1 GLL Financial Assista	ance Report
Why has this report not been published with sufficient notice?	The report has been withdrawn as key information regarding the financial position of GLL has not been received in time for publication.
Item 6.2 Contract Variation for	r Diesel Surcharge
2. Regarding Paragraph 6.5, given that air quality impacts are the main driver for this policy, and given the limitations of S55 of the RTA 1984, has consideration been given to the installation of additional air quality monitoring stations using the projected increase in parking income?	2. Given that 22 % of the borough's nitrogen oxide (NOx) emissions are from diesel cars (London Atmospheric Emissions Inventory 2016), measures to reduce diesel cars in the borough would contribute towards meeting our statutory commitment in the Council's Air Quality Action Plan. There are 4 active air quality monitors in the borough, 2 background and 2 roadside. We will be assessing options for additional air quality monitoring stations in the coming months, alongside a review of our spending commitments in light of the new funding pressures emerging as a result of coronavirus.
3. With regard to the report as a	3. It is estimated that there will be a 10% fall in usage by people that drive a diesel vehicle

whole, while the contract variation is expected to be more than covered by increased income, does this take into account a projected fall in diesel parking when the ULEZ is extended or indeed with this project being successful, as presumable success equals reduction in number of polluting vehicles?

over the first year. Clearly, for the scheme to be successful, this will reduce over time.

The initial extension of ULEZ will likely include a 'changeover period' for residents, enabling them to continue driving without paying the charge for a short time to enable them opportunity to change to a less polluting alternative. This was the case in the initial zone.

The longer-term usage profile is largely unknown at this stage, particularly given the impact of COVID-19 and car owners financial position could limit their ability to change to a less polluting vehicle.

4. By what factor would diesel vehicles parking in the borough have to fall before the project is a net loss, and when do we project that this will happen? Will we be able to remove this element of the contract if and when it is no longer needed?

4. It is estimated that 60% of vehicles using paid for parking within the borough is a diesel vehicle. This was drawn from car ownership data, comparisons from the surcharge applied to permit parking, and a sample data set provided by RingGo.

There is no 'net loss' in this project, investment costs will be covered within the first year of operation, and thereafter the unit pricing will return a positive budget impact regardless of scale.

It is anticipated, as the trends and impacts have been reviewed, that the Council will be able to revise the whole charging regime, possibly moving to dynamic tariffs, focussed on demand rather than a fixed price per space.

5. Given that we are further discouraging the use of diesel vehicles, how many new on street electric vehicle chargers are we installing this financial year to help people transition away from diesel?

To date there are 42 points at 21sites in the borough (22 free-standing, bollard-style fast chargers at 9 sites 20 are lamp column slow chargers.)

It is planned to roll out a total of 112 EVCP in 2020 (2 Rapid Chargers, 28 bollard style fast chargers and 82 lamp column style).

6. Diesel Surcharge - it is estimated that this will raise an additional £1.5m per annum. Will this additional income be committed to measures that encourage sustainable transport?

All revenue from parking, after costs, is reinvested into related services. The Council could direct funding to be ringfenced in the annual budget / fees and charges review.

Item 6.3 Small Business Energy (SME) Energy Improvement Grants Programme - Phase 2

7. Small Business Energy (SME) Efficiency Grant Program. The current scheme appears to allow businesses to replace old boilers with a more efficient one (it states any project that delivers an energy saving will be considered). In the light of the climate emergency and the need to eliminate fossil fuel use as quickly as possible, would it be sensible for the scheme rules to be amended to avoid funding new gas boilers that will last many years and instead only allow replacement with non-fossil fuel based heating?

To meet the aims of the Climate Emergency we will need to see the end of fossil fuels being used for heating. Central Government is doing a lot of work to decarbonise the electricity grid to favour technologies such as heat pumps as this technology is still not mainstream and is more suitable to new build where air tightness and insulation levels can be achieved and whilst we are in this transition phase heat pumps are not as feasible in refurbishment projects for the following reasons;

- The costs to install heat pumps is more compared to gas boilers, even with the support of a grant the SME may not be able to afford the installation costs, so not go ahead with the project.
- Heat pumps have higher running costs and higher maintenance costs as electricity is more expensive and will result in higher costs to SMEs
- Each building will have to have its own unique solution to installing a heat pump whereas installing a boiler is more straightforward.

We work with all SME's to ensure the best technology is being installed in terms of carbon savings and future proofing in the first phase of the programme we only awarded grants for replacement boilers that were very old and extremely inefficient.

The program also supports electricity generating technologies such as solar panels.

It is possible to stop awarding grants for replacement boilers and instead only fund heat pumps and other non-fossil fuel heating solutions, however we will be left with some very carbon intensive buildings.

8. How does the size of this grant programme compare to those on	Camden – 50% grants up to £10,000.
offer in other Inner London boroughs?	Islington - £1,500 grants to fund measures that have an overall value of less than £5,000 and achieve energy savings of at least 20%. Up to £5,000 for replacing a gas boiler with a heat pump that have an overall value of less than £15,000.
	Lewisham – grants of up to £15,000 available, but the project must have a wider community benefit and cannot just be used within the SME's premises.
	Hammersmith & Fulham – do not offer grants
	Lambeth – do not offer grants
	Greenwich – do not offer grants
	Wandsworth – do not offer grants
	Hackney – do not offer grants
	Kensington & Chelsea – do not offer grants
	Southwark – do not offer grants
	Westminster – do not offer grants

6.4 Update on the Regional Adoption Agency; Adoption London East (ALE)

9. Dip in performance has been attributed to the corporate focus on establishing the Regional Adoption Agency (RAA). When will performance of ALE be next reviewed?

The data is collated quarterly for the ASGLB. The collection period for quarter 1 has been delayed until q2 due to the impact of Covid-19. However, tends analysis from ALE suggests the performance is improving in timeliness for children and adopters. The date for the next Executive Board has yet to be set for August when the performance will be reviewed.

Agenda Item 5



THE FORWARD PLAN

Published: 30 June 2020

Contact Matthew Mannion
Officer: Democratic Services

Email: matthew.mannion@towerhamlets.gov.uk

Telephone: 020 7364 4651 Fax No: 020 7364 3232

The Forward Plan is published 28 days before each Cabinet meeting.

In addition, new issues and changes to existing issues will be published on the website as soon as they are known.

The web pages also contain past Forward Plans and publication deadlines for future Plans. To visit the web pages go to http://democracy.towerhamlets.gov.uk/mgPlansHome.aspx?bcr=1.

Tower Hamlets Council Forthcoming Decisions Plan

What is this document?

The Forthcoming Decisions Plan (or 'Forward Plan') contains information on significant decisions that the Council expects to take over the next few months.

As a minimum this will include notice of:

- All Key Decisions to be taken by the Mayor or Cabinet.
 - This could include decisions taken at public meetings or taken individually at other times.
- Budget and Policy Framework Decisions (for example the Budget Report itself and major policies to be agreed by Council as set out in the Constitution)

In addition the Council aims to publish all other decisions to be taken by the Mayor and/or Cabinet.

Key Decisions

The Council is required to publish notice of all key decisions at least 28 days before they are taken by the Executive. Key decisions are all those decisions which involve major spending, or savings, or which have a significant impact on the local community. The precise definition of a key decision adopted by Tower Hamlets is contained in Section 3 of the Constitution. Key Decisions can be taken by the Mayor, the Mayor in Cabinet or an officer if it has been expressly delegated.

Publication of Forthcoming Decisions

Individual notices of new Key Decisions will be published on the website as they are known on the 'Forthcoming Decisions' page, whilst this 'Forthcoming Decisions Plan' collating these decisions will be published regularly, as a minimum at least, 28 days before each Cabinet meeting. The Plan will be published on the Council's website and will also be available to view at the Town Hall and Libraries, Ideas Centres and One Stop Shops if required.

Urgency

If, due to reasons of urgency, a Key Decision has to be taken where 28 days' notice have not been given. Notice will be published (on the website) as early as possible and Urgency Procedures as set out in the Constitution have to be followed.

Make your views known

The most effective way for the public to make their views known about a Forthcoming Decisions is to contact the lead officer, or Cabinet Member (where stated), listed. You can also view the Council's <u>Consultation Calendar</u>, which lists all the issues on which the Council and its partners are consulting.

Information about the Decision Makers

Further information on the Mayor and Members of the Cabinet can be found on the Council's website.

Notice of Intention to Conduct Business in Private

The Council is also required to give at least 28 days' notice if it wishes to consider any of the reports on the agenda of an Executive meeting (such as Cabinet) in private session. The last row of each item below will indicate any proposal to consider that item in private session. Should you wish to make any representations in relation to item being considered in private please contact Democratic Services on the contact details listed on the front page.

The notice may reference a paragraph of Section 12A of the 1972 Local Government Act. In summary those paragraphs refer to the following types of exempt information (more information is available in the Constitution):

- 1. Information relating to any individual
- 2. Information which is likely to reveal the identity of an individual
- 3. Information relating to the financial or business affairs of any particular person (including the authority handling the information)
- 4. Information relating to any consultations or negotiations, or contemplated consultations or negotiations, in connection with any labour relations matters arising between the authority or a Minister of the Crown and employees of, or office holders under, the authority.
- 5. Information in respect of which a claim to legal professional privilege could be maintained in legal proceedings.
- 6. Information which reveals that the authority proposes:
 - a) to give under any enactment a notice under or by virtue of which requirements are imposed on a person; or
 - b) to make an order or direction under any enactment.
- 7. Information relating to any action taken or to be taken in connection with the prevention, investigation or prosecution of crime.

Contact Details for this Plan

Contact Matthew Mannion

Officer: Head of Democratic Services

Email: matthew.mannion@towerhamlets.gov.uk

Telephone: 020 7364 4651

Contents:

Decision Title	Due Date	Page No.
*Budget Monitor as at Period 2 for 2020/21	29/07/20	7
CCTV Procurement	29/07/20	8
Common Housing Register Allocations Scheme (Post-Consultation)	23/09/20	16
,	24/06/20	5
Contract variation for diesel surcharge on paid for Parking	24/06/20	
Contracts Forward Plan 2020/21 – Quarter One	Not before 29/07/20	5
Financial Outturn for 2019-20	29/07/20	9
GLL Financial Assistance Report	29/07/20	9
*Medium Term Financial Strategy Refresh & 2021-22	29/07/20	10
Budget Planning		
*Metropolitan Police Safer Neighbourhood Ward Panels	29/07/20	11
Action Plan		
*Oaklands School – Use of Raines School Lower Site	29/07/20	12
*Progress report of the Loneliness Taskforce	29/07/20	13
*Renewed Strategic Plan	29/07/20	14
SME Energy Improvement Grants Programme – Phase 2	24/06/20	6
*Tower Hamlets Safeguarding Children Partnership	28/10/20	17
Annual Report 2019-20		
*Understanding the impact of Covid-19 in Tower Hamlets	29/07/20	15
*Update on Youth Service Delivery Model (Commissioned	29/07/20	15
and In-house)		

^{*} New Issues published since the last Forward Plan

Title of Report	Contract variation for diesel surcharge on paid for Parking	Ward All Wards	Key Decision? Yes
Summary of Decision	As part of the Council's commitment to improving air quality in the borough a surcharge on paid for parking has been approved to be applied to all diesel vehicles. Paid for parking is controlled by a contract with a pay by phone system supplier. This report seeks a formal decision for a variation to the contract to be issued for the additional costs that will be incurred for this.		

Decision maker Date of decision	Cabinet 24/06/20		
Community Plan Theme	A borough that our residents are proud of and love to live in		
Cabinet Member	Cabinet Member for Environment and Public Realm (Job Share) - Lead on Environment		
Who will be consulted before decision is made and how will this consultation take place	N/A N/A		
Has an Equality Impact Assessment been carried out and if so the result of this Assessment?	N\A		
Contact details for comments or additional information	Inlia Aziz, Michael Darby, Lindsey Gibson, Dan Jones, Nicole Layton (Assistant to Chief Executive's PA) inlia.aziz@towerhamlets.gov.uk, (Head of Parking & Mobility Services) michael.darby@towerhamlets.gov.uk, (Executive Support Relationship Manager) lindsey.gibson@towerhamlets.gov.uk, (Divisional Director, Public Realm) dan.jones@towerhamlets.gov.uk, Executive Support Team Leader, Place Nicole.Layton@towerhamlets.gov.uk		
What supporting documents or other information will be available?	Cabinet decsion on fees and charges		
Is there an intention to consider this report in private session and if so why?	No, Unrestricted		
Title of Report	Contracts Forward Plan 2020/21 – Quarter One	Ward All Wards	Key Decision? Yes
Summary of Decision	This report presents the contracts being procured during quarter one. The report		

also sets out the Contracts Forward Plan at Appendix 2 to the report.

2. The report asks for confirmation that all contracts can proceed to contract award after tender.

Decision maker Date of decision	Cabinet Not before 29/07/20		
Community Plan Theme	All Priorities		
Cabinet Member	Cabinet Member for Resources and the Voluntary Sector		
Who will be consulted before decision is made and how will this	Necessary consultation will be undertaken in accordance with the council's policies and procedures.		
consultation take place	Where required, consultation with service use undertaken as part of the project and budget		rs will be
	Necessary consultation will be undertaken in policies and procedures.	accordance with th	ne council's
	Where required, consultation with service users and stakeholders will be undertaken as part of the project and budget approval process.		
Has an Equality Impact Assessment been carried out and if so the result of this Assessment?	No. Contact specific EQIA is expected to be completed by respective contract owners as part of the Directorate approval.		
Contact details for comments or additional information	Kevin Bartle Interim Divisional Director of Finance, Procurement and Audit Kevin.Bartle@towerhamlets.gov.uk		
What supporting documents or other information will be available?	Report and appendices include details of all contracts to be awarded.		
Is there an intention to consider this report in private session and if so why?	No, Unrestricted		
Title of Report	SME Energy Improvement Grants Programme – Phase 2	Ward All Wards	Key Decision? No
Summary of Decision	This item is seeking approval to run a second phase of the SME Energy Improvement Grants Programme. The Programme provides 50% grants up to £5,000 to SMEs to carry out energy retrofit projects.		

Decision maker Date of decision	Cabinet 24/06/20		
Community Plan Theme	A borough that our residents are proud of and love to live in		
Cabinet Member	Cabinet Member for Environment and Public Realm (Job Share) - Lead on Environment		
Who will be consulted before decision is made and how will this consultation take place			
Has an Equality Impact Assessment been carried out and if so the result of this Assessment?			
Contact details for comments or additional information	David Esdaile (Environmental Sustainability Officer) david.esdaile@towerhamlets.gov.uk		
What supporting documents or other information will be available?			
Is there an intention to consider this report in private session and if so why?	No, Unrestricted		
Title of Report	Budget Monitor as at Period 2 for 2020/21	Ward All Wards	Key Decision? No
Summary of Decision	Report on 2020/21 forecast expenditure for the year, as at Period 2 (end of May 2020)		

Decision maker Date of decision	Cabinet 29/07/20
Community Plan Theme	A borough that our residents are proud of and love to live in
Cabinet Member	Cabinet Member for Resources and the Voluntary Sector
Who will be consulted before decision is made	N/A
and how will this consultation take place	N/A
Has an Equality Impact Assessment been carried out and if so the	N/A

result of this Assessment?			
Contact details for comments or additional information	Kevin Bartle Interim Divisional Director of Finance, Procurement and Audit Kevin.Bartle@towerhamlets.gov.uk		
What supporting documents or other information will be available?	N/A		
Is there an intention to consider this report in private session and if so why?	No, Unrestricted		
Title of Report	CCTV Procurement	Ward All Wards	Key Decision? Yes
Summary of Decision	LBTH currently purchases CCTV operator and maintenance services from three different organisations. There are currently no formal contracts in place. CCTV services are to be transformed over the next two years to move from ageing analogue equipment to a digital system. It is proposed that LBTH procure these services via direct award for the interim		
	period. Due to the level of spend and the route of procurement for two of the contracts, a decision by the Mayor in Cabinet is required.		

Decision maker Date of decision	Cabinet 29/07/20
Community Plan Theme	A borough that our residents are proud of and love to live in
Cabinet Member	Deputy Mayor and Cabinet Member for Community Safety, Youth and Equalities
Who will be consulted before decision is made and how will this consultation take place	Place Directorate Communications services None
Has an Equality Impact Assessment been carried out and if so the result of this Assessment?	No
Contact details for comments or additional information	Yasmin Ashley, Lindsey Gibson, Rachael Sadegh Executive Support Team Leader, Childrens & Culture and Health, Adults & Community yasmin.ashley@towerhamlets.gov.uk, (Executive Support Relationship Manager) lindsey.gibson@towerhamlets.gov.uk, (Service Manager Substance Misuse,Community Safety) rachael.sadegh@towerhamlets.gov.uk
What supporting documents or other	None

Summary of Decision	y of Decision Report on 2019-20 finalised expenditure against budgets		
Title of Report	Financial Outturn for 2019-20	Ward All Wards	Key Decision? No
Is there an intention to consider this report in private session and if so why?	No, Unrestricted		
information will be available?			

Decision maker Date of decision	Cabinet 29/07/20			
Community Plan Theme	A borough that our residents are proud of and love to live in			
Cabinet Member	Cabinet Member for Resources and the Voluntary Sector			
Who will be consulted before decision is made and how will this consultation take place	N/A N/A			
Has an Equality Impact Assessment been carried out and if so the result of this Assessment?	N/A			
Contact details for comments or additional information	Kevin Bartle Interim Divisional Director of Finance, Procurement and Audit Kevin.Bartle@towerhamlets.gov.uk			
What supporting documents or other information will be available?	N/A			
Is there an intention to consider this report in private session and if so why?	No, Unrestricted			
Title of Report	GLL Financial Assistance Report Ward All Wards Key Decision? No			
Summary of Decision	This report sets out the impact of the government's closure of leisure centres on 20th March to mitigate Covid-19, on the council's leisure service contract provider, GLL. This is an industry wide issue, affecting all leisure centre operators, giving rise to financial instability in the leisure market. There are two leisure contracts in operation in Tower Hamlets, the main leisure management contract for the borough's six centres, in which the Council is in			

direct contract with GLL and The Poplar Baths contract, in which the Council is in a direct contractual relationship with Folera, a special purpose vehicle (SPV), which sub-contracts the leisure centre management and operation to GLL.

This report seeks approval to allocate a loan to GLL for the main leisure management contract for the period March – August 2020 to ensure the continued operation of the leisure service within Tower Hamlets. This loan payment will be subject to 'open book' review.

Decision maker Date of decision	Cabinet 29/07/20			
Community Plan Theme	TH Plan 1: A better deal for children and young people: aspiration, education and skills			
Cabinet Member	Cabinet Member for Culture, Arts and Brexit			
Who will be consulted before decision is made and how will this consultation take place	Asset Management, Legal & Finance Departments Consultation with other Council departments, The Mayor & Lead Cabinet Member for Brexit, Art & Culture.]			
Has an Equality Impact Assessment been carried out and if so the result of this Assessment?	No			
Contact details for comments or additional information	Judith St John (Divisional Director, Sports, Leisure and Culture) judith.stjohn@towerhamlets.gov.uk			
What supporting documents or other information will be available?	None			
Is there an intention to consider this report in private session and if so why?	No, Unrestricted			
Title of Report	Medium Term Financial Strategy Refresh & 2021-22 Budget Planning Ward All Wards No			
Summary of Decision	A refresh of the Council's Medium Term Financial Strategy from 2021-22 to 2023-24.			
	Setting out issues and actions which inform the development of the Council's MTFS for 2021-2024 including timescales and next steps.			

Decision maker Date of decision	Cabinet 29/07/20		
Community Plan Theme	A dynamic outcomes-based Council using digital innovation and partnership working		
Cabinet Member	Cabinet Member for Resources and the Voluntary Sector		
Who will be consulted before decision is made and how will this	The Mayor, Lead Member for Resources and Voluntary Sector; and the Chair of Overview and Scrutiny Committee will be consulted.		
consultation take place	Consultation will take place during CLT and	MAB meetings.	
Has an Equality Impact Assessment been carried out and if so the result of this Assessment?	N/A		
Contact details for comments or additional information	Kevin Bartle Interim Divisional Director of Finance, Procurement and Audit Kevin.Bartle@towerhamlets.gov.uk		
What supporting documents or other information will be available?	N/A		
Is there an intention to consider this report in private session and if so why?	No, Unrestricted		
Title of Report	Metropolitan Police Safer Neighbourhood Ward Panels Action Plan	Ward All Wards	Key Decision? Yes
Summary of Decision	To respond to scrutiny recommendation arising from the challenge session's Metropolitan Police Safer Neighbourhood Ward Panel's which explores working in genuine partnership with seldom-heard residents to make our communities safer		

Decision maker Date of decision	Cabinet 29/07/20
Community Plan Theme	People are aspirational, independent and have equal access to opportunities
Cabinet Member	Deputy Mayor and Cabinet Member for Community Safety, Youth and Equalities
Who will be consulted before decision is made	Internal discussion across three directorates

and how will this consultation take place	Health Adults and Communities Governance Place Key Partners Community Safety Partnership Safer Neighbourhood Board Chair As below and attendance of CSP meeting			
Has an Equality Impact Assessment been carried out and if so the result of this Assessment?	No - existing services			
Contact details for comments or additional information	Ann Corbett (Divisional Director, Community Safety) ann.corbett@towerhamlets.gov.uk			
What supporting documents or other information will be available?	Scrutiny Challenge Session Report on: Working in Genuine Partnership with Seldom-Heard Residents to Make Our Communities Safer			
Is there an intention to consider this report in private session and if so why?	No, Unrestricted			
Title of Report	Oaklands School – Use of Raines School Lower Site Ward St Peter's Key Decision? Yes			
Summary of Decision	At the Cabinet meeting on the 26th February 2002, it was agreed to increase the Planned Admissions Number at Oaklands Secondary School, with effect from 2020/21 school year. With the closure of Raines Foundation School there may be the opportunity to purchase the school's Lower site to provide the additional accommodation that will be required to take the additional pupils.			

Decision maker Date of decision	Cabinet 29/07/20
Community Plan Theme	People are aspirational, independent and have equal access to opportunities
Cabinet Member	Cabinet Member for Children and Schools
Who will be consulted before decision is made	Other directorates
and how will this consultation take place	None

Has an Equality Impact Assessment been carried out and if so the result of this Assessment?	Not required			
Contact details for comments or additional information	Christine McInnes (Divisional Director, Education and Partnership, Children's) christine.mcinnes@towerhamlets.gov.uk			
What supporting documents or other information will be available?	None			
Is there an intention to consider this report in private session and if so why?	No, Unrestricted			
Title of Report	Progress report of the Loneliness Taskforce Ward All Wards Key Decision? Yes			
Summary of Decision	The purpose of the report is to share the work of the loneliness programme to date including insights into the impact of loneliness in Tower Hamlets, progress on delivery of the action plan that has been put in place and how this will proceed as conditions recover. It also discusses the impact of the Covid-19 emergency social distancing measures and the positive community mobilisation that has resulted. This provides a significant opportunity to sustain and embed strengthened community networks and increased levels of volunteering and neighbourliness through the Council's recovery and reconstitution programme and our work with partners in Tower Hamlets Together, the community sector and the wider community. The report will make a number of recommendations that prioritise tackling loneliness and isolation as a strategic issue, a focus for service areas and an important theme in the Council's work with key partners.			

Decision maker Date of decision	Cabinet 29/07/20
Community Plan Theme	A borough that our residents are proud of and love to live in
Cabinet Member	Deputy Mayor and Cabinet Member for Adults, Health and Wellbeing
Who will be consulted before decision is made and how will this consultation take place	Councillor Denise Jones as Older People`s Champion and Chair of the Loneliness taskforce steering group None
Has an Equality Impact Assessment been carried out and if so the	Non

result of this Assessment?			
Contact details for comments or additional information	Dr Somen Banerjee (Director of Public Health) somen.banerjee@towerhamlets.gov.uk		
What supporting documents or other information will be available?	None		
Is there an intention to consider this report in private session and if so why?	No, Unrestricted		
Title of Report	Renewed Strategic Plan	Ward All Wards	Key Decision? Yes
Summary of Decision	To approve the Council's renewed Strategic Plan		

Decision maker Date of decision	Cabinet 29/07/20		
Community Plan Theme	All Priorities		
Cabinet Member	Mayor		
Who will be consulted before decision is made and how will this	Various – as a part of 2018 Strategic Plan priority setting, and election/manifesto pledges		
consultation take place	Various – as a part of 2018 Strategic Plan pri pledges	ority setting, and el	ection/manifesto
Has an Equality Impact Assessment been carried out and if so the result of this Assessment?	No – specific service level changes will require the appropriate equality impact assessments when decisions required.		
Contact details for comments or additional information	Sharon Godman (Divisional Director, Strategy, Policy and Performance) sharon.godman@towerhamlets.gov.uk		
What supporting documents or other information will be available?	Renewed Strategic Plan		
Is there an intention to consider this report in private session and if so why?	No, Unrestricted		
Title of Report	Understanding the impact of	Ward All Wards	Key Decision? No

	Covid-19 in Tower Hamlets		
Summary of Decision	This report identifies and quantifies the impact Hamlets so far, looking at 16 key areas of foct future impact on residents and businesses over identifying challenges and opportunities going	us. It then goes on er the medium and	predict the

Decision maker Date of decision	Cabinet 29/07/20		
Community Plan Theme	All Priorities		
Cabinet Member	Deputy Mayor and Cabinet Member for Adults, Health and Wellbeing		
Who will be consulted before decision is made and how will this consultation take place	N/A N/A		
Has an Equality Impact Assessment been carried out and if so the result of this Assessment?	N/A		
Contact details for comments or additional information	Sharon Godman (Divisional Director, Strategy, Policy and Performance) sharon.godman@towerhamlets.gov.uk		
What supporting documents or other information will be available?	N/A		
Is there an intention to consider this report in private session and if so why?	No, Unrestricted		
Title of Report	Update on Youth Service Delivery Model (Commissioned and In-house) Ward All Wards Yes		
Summary of Decision	This is an update report on proposed changes to the Youth Service delivery model as requested by the 26th February 2020 Cabinet. It will recommend the Mayor approve a model for delivery of commissioned and in-house youth activity and the contract value for centre based youth activity; detached youth projects; and specialist youth provision for the period 2021-2024. The need to achieve savings within the Youth Service arising from the 2020/21 to the 2023/24 Medium Term Financial Savings (MTFS) proposals.		

This report updates Cabinet on the delivery model for the Youth Service's universal and specialist commissioned activities; and the delivery arrangements for the in-house retained youth service which will focus on contract management and oversight; strengthening youth voice and empowerment; and delivery of more intensive, targeted youth work as part of the creation of a 0 -25 workforce in partnership with Early Help, and the Integrated Early Years Service.

Decision maker Date of decision	Cabinet 29/07/20		
Community Plan Theme	A borough that our residents are proud of and love to live in		
Cabinet Member	Cabinet Member for Children and Schools		
Who will be consulted before decision is made and how will this consultation take place	None Youth Services Review undertaken November 2019		
Has an Equality Impact Assessment been carried out and if so the result of this Assessment?	NA		
Contact details for comments or additional information	Ronke Martins-Taylor (Divisional Director, Youth & Commissioning) Ronke.Martins- Taylor@towerhamlets.gov.uk		
What supporting documents or other information will be available?	NA		
Is there an intention to consider this report in private session and if so why?	No, Unrestricted		
Title of Report	Common Housing Register Allocations Scheme (Post- Consultation)	Ward All Wards	Key Decision? Yes
Summary of Decision	The Council has consulted with residents and stakeholders over its proposals to make amendments to the Common Housing Register (CHR) Allocations Scheme.		

Decision maker Date of decision	Cabinet 23/09/20
Community Plan Theme	A borough that our residents are proud of and love to live in

Cabinet Member	Statutory Deputy Mayor and Cabinet Member for Housing		
Who will be consulted before decision is made and how will this consultation take place	Stakeholders The consultation exercise began on 21st October and ran for just over 17 weeks until 10th February 2020. The consultation exercise consisted of an online survey to understand the view of stakeholders on the amendments proposed to the Allocations Scheme. There were also several events either drop in or focus group sessions to highlight the proposed changes to the Allocations Scheme.		
Has an Equality Impact Assessment been carried out and if so the result of this Assessment?	Yes, an Equality Analysis Quality Assurance Checklist has been completed and was considered as part of the pre-consultation report. Since then, a further EA was undertaken to consider if the proposed changes had an adverse or disproportionate impact on any of the 9+ 1 protected characteristics		
Contact details for comments or additional information	Una Bedford, Rafiqul Hoque, Nicole Layton, Karen Swift Strategy and Policy Officer (Place) Una.Bedford@towerhamlets.gov.uk, Head of Housing Options, Executive Support Team Leader, Place Nicole.Layton@towerhamlets.gov.uk, Divisional Director, Housing Karen.Swift@towerhamlets.gov.uk		
What supporting documents or other information will be available?	Consultation Report February 2020 EA April 2020		
Is there an intention to consider this report in private session and if so why?	No, Unrestricted		
Title of Report	Tower Hamlets Safeguarding Children Partnership Annual Report 2019-20	Ward All Wards	Key Decision? No
Summary of Decision	The report demonstrates the implementation of the Working Together 2018 arrangements and the activity of the Tower Hamlets Children's Partnership within the last financial year.		
	The Working Together 2018 Arrangements stipulates in section 41 -6 the safeguarding partners must publish a report within every 12-month period, and this should be shared through all agencies. The report will also go to the National Safeguarding Practice Review Panel, and the What Works Centre for Children's within 7 days of publication. The report will be signed off by the three partners including DCS for the Local Authority, Bourgh Commander for the Police and Chief Executive of the local CCG as well as the Independent Scrutineer.		

Decision maker Date of decision	Cabinet 28/10/20	
Community Plan Theme	A borough that our residents are proud of and love to live in	
Cabinet Member	Cabinet Member for Children and Schools	
Who will be consulted before decision is made and how will this consultation take place	NA NA	
Has an Equality Impact Assessment been carried out and if so the result of this Assessment?	No	
Contact details for comments or additional information	Richard Baldwin (Divisional Director, Children's Social Care) richard.baldwin@towerhamlets.gov.uk	
What supporting documents or other information will be available?	None	
Is there an intention to consider this report in private session and if so why?	No, Unrestricted	







LIVEABLE STREETS





Items

- 1. Overview
- 2. Steps to delivering Liveable Streets
- 3. Achievement
- 4. Original and revised programme
- 5. Finance
- 6. Consultation and engagement
- 7. Project updates
- 8. Reviews and lessons learnt





1. Overview

Key objectives:

- Improve the look and feel of public spaces
- Improve the environment to encourage more walking and cycling
- Significantly reduce cut through traffic on local residential streets



1. Overview map





2. Steps to delivering Liveable Streets



1. Perception Survey

Pre-engaged to understand key issues in the area and required changes from residents, businesses and visitors



2. Concept Design

Development of the concepts based on the pre-engagement and (Trials possible) baseline data



3. Workshops

Meeting with residents and key stakeholders in co-design workshop and assess the concept design and any experimental trials



4. Preliminary Design

Development of design (Public Realm - working group review)



6. Detailed Design

Design of chosen scheme (Public Realm - working group review)



5. Public Consultation
Consultation of the chosen design





Build on-site with consideration to construction impacts



8. Review

3-year review of implemented schemes







3. Achievement

It has been a successful 15 months, one on site, two projects in detail design. A big engagement programme, biggest traffic consultation responses rate for the council, highest signup to a council email system.

Awareness of the programme, its aims and objectives have developed interest over the past year. The consultation results in all areas to date, have shown that the majority of local residents, businesses and stakeholders support and welcome these changes to their local environment.

For Bethnal Green, we received over 2,000 responses. 1,052 of these respondents are from within the Bethnal Green area. The number of properties within the area are 10,561.

Bethnal Green began construction in June 2019, 15 months after the project started. The Team continues to engage with the local community through updates and also further co-design for the detailed designs plans.

Wapping and Barkantine will begin construction in August 2020 around the local schools. Further works will continue from September 2020.





4. Original programme

			_			_		_						_	_						_					_					_						_					_				$\overline{}$	
Phases	Year	2018	_					2	019											202	0										21	021					_					2	022				
		Nov De	c Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct I	Nov	Dec	Jan	Feb	Mar A	Apr N	May J	Jun	ul Au	ig Se	pt O	ct No	ov D	ec Ja	n Fe	b Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov De	c Jar	Fet	Mar	Apr	May	Jun	Jul	Aug	Sept C	oct N	ov De
ľ.	Bow																																														
Phase 1	Bethnal Green																									\perp											\perp		\perp							\perp	
	Wapping																						_	\perp		\perp				_	\perp						\perp	\perp	\perp		\perp					\perp	
	Brick Lane																																					\perp	\perp		\perp					\perp	
	Barkantine		\perp																							\perp											\perp										
Phase 2	Shadwell		\perp																								\perp										\perp		\perp								
	Old Ford Road West																																				\perp		\perp								
	Mile End West																																				\perp										
	Eastferry/ St Johns																																				\perp		\perp		\perp					\perp	
	Southern Grove								_																												\perp	\perp	\perp		\perp					\perp	
Phase 3	Burdett Road South																																														
111000	Cephas Street Area																									_																				_	\perp
	Tevict and Brownfield		_								\sqcup					_	_						\perp	\perp	_	_		\perp	\perp																	\rightarrow	
	Bethnal Green South		\perp		_	_		\perp	1		Ш	_					_	\rightarrow	_	_		_	\perp	\perp	_	\perp		_	_	_	_	\perp						\perp	\perp		\perp				_	\rightarrow	\perp
Phase 4	Whitechapel		\perp																				\perp			\perp																				_	
	Spindrift/ Island Gardens		\perp																_							\perp											\perp										
	Aberfeldy Village																																														

Key:		
	Traffic Management Reviews	
	Early Engagement and Feasibility Design	Workshops, Public Consultation and Detailed Design
Phase 1		
Phase 2	(
Phase 3		
Phase 4		

The above shows the original programme presented to the board in October 2019. Since October 2019 there have been revisions to the original programme, such as:

- Bow: trial stopped after one day, further engagement with the community and additional co-design workshops were added and so a revised programme was developed.
- Brick Lane: additional stage added for social distancing and to help businesses operate with COVID-19 restrictions in place a programme had been developed.

The revised programme can be seen on a subsequent slide.





4. Performance against original programme

	Project	Stage	Performance against Original Programme	Reason					
	Bethnal Green	Construction	On schedule	Works started 2 weeks later than anticipated due to COVID-19 site restrictions, the timetable for completion remains on schedule.					
Phase 1	Wapping	Construction	5 months behind schedule	Due to additional co-design workshop held outside the summer holidays and COVID-19 site restrictions.					
	Bow	Public Consultation	9 months behind schedule	Due to the trial, a revised programme was created which included additional co-design workshops and additional requirements to be met for TfL funding.					
	Barkantine	Construction	On schedule	Works starting during summer holidays, very slight COVID- 19 related delay, but up until this point the programme was on schedule					
Phase 2		Additional – temporary trial project in response to COVID-19	Re-programmed	Decision to apply for DfT funding for temporary measures project to aid social distancing on Brick Lane and get businesses openly safely has been prioritised. £100k funding from DfT secured. Full Liveable Streets consultation was ready to go, but will now follow after implementation of the DfT scheme.					
	Old Ford Road West	Co-design workshops	On schedule	Project timeline has been extended to include time for approvals and additional engagement required as a result of COVID-19 and restrictions.					





4. Performance against original programme

	Project	Status/stage	Performance against Original Programme	Reason
	Shadwell	Co-design workshops	3 months behind schedule	Due to COVID-19 additional engagement sessions are required because of restrictions of social distancing, decision to push workshop back to ensure sufficient sessions can be provided.
Phase 2	Whitechapel	Early engagement	3 months behind schedule	Due to COVID-19 additional engagement sessions are required because of restrictions of social distancing, decision to push project start back to ensure sufficient engagement can take place.
	Mile End West	Early engagement	3 months behind schedule	Due to COVID-19 additional engagement sessions are required because of restrictions of social distancing, decision to push project start back to ensure sufficient engagement can take place.
Phase 3&4	Phase 3 and 4 approvals proce		changed. However exte	nsions to the timelines have been amended to reflect the





4. Revised programme



Key:		_	
100	Traffic Management Reviews		
141	Early Engagement and Feasibility Design	Workshops, Public Consultation, Detailed Design, Permits/Orders	Construction starts*
Phase 1			
Phase 2			
Phase 3			
Phase 4			

*May change depending on works approved

- COVID-19 has also had an impact on project timelines, the impact on site workers and restrictions
 for safe working has caused some construction dates to be pushed back. The ways in which we
 engage has also changed to adhere to Government guidance developing ways to engage safely
 and productively.
- Project timelines have been extended to allow for approval times and works permits.

.





5. Finance

As per the Cabinet report in September 2019, overall capital investment required to complete the Liveable Streets programme for the 17 areas was estimated at £29.71m. This funding is through a variety of sources, some funding has not yet been agreed. Further funding approvals will be sought as the programme progresses.

The table below shows the breakdown per financial year for the next three years. A Cabinet report is being submitted in September 2020 for final allocation and approval.

	20/21	21/22	22/23	Total
	£m	£m	£m	£m
Estimated total capital cost of project/programme	6.96	6	7	19.96

Further Funding:

Due to COVID-19m TfL have currently suspended their funding to boroughs this includes both local implementation fund (LiP) and Liveable Neighbourhoods.





6. Consultation and engagement

The following channels are used for regular communications:

- Council social media and press channels
- Outdoor advertising / signage / banners / posters
- Letters and leaflets
- Email updates (this includes to community groups etc.)
- Website updates

Throughout the project the team attend existing meetings or organise group meeting to ensure the whole community can get involved, have their say and influence the designs. These include, but are not limited to, meetings with TRAs, Tower Hamlets Healthwatch, REAL, Age UK, Accessibility Transport Forum, community centres and schools.

We also reach out to and engage with over 100 stakeholders at each engagement phase per project, as well as key localised stakeholders.

We attend coffee mornings at schools, organise events such as Dr Bike and bike marking, other events put on by the community if invited.





6. Consultation and engagement

We continue to meet with all groups identified as part of Equalities Impact Assessments as well as local groups and organisations.

These include attending the Accessibility Transport Forum and Accessible Transport Day organised by REAL. Other charities and organisations such as Age UK East London, London Vision, Older People's Reference Group, Link Age Plus, Beyond Sight Loss, Healthwatch Tower Hamlets and others.

We also organise meetings with schools, faith groups, TRAs and community groups.







7. Project updates

There are a number of key stakeholders who are updated on the progress of the projects.

External stakeholders:

- Monthly update newsletters are sent to our key stakeholders on design and dates for engagement.
- Statutory consultees we have regular meetings, mainly project focused, with all the emergency services. Depending on the service this can be a local station or the wider borough manager.
- We engage with and attend meetings with REAL, Age UK and local community groups/centres to update them on the progress of the scheme as well as involve their members in the engagement and consultation phases.
- Housing Associations are part of our key stakeholder group with meetings depending on project areas.
- Throughout the lifecycle of the projects, community, resident, local groups are offered meetings to suggestions improvements and discuss proposals with the team.

Internal stakeholders:

Monthly meetings held across the council, we run a Liveable Streets Policy and Transport Group. This includes representation of officers from across the council including but not limited to: Waste, Parks, Highways, Planning, Parking, Markets, Community Safety (Designing Out Crime), Public Health, Town Centres, Regeneration, Air Quality and Tower Hamlets Homes.





Phase 1: Bethnal Green

- Leaflets, consultation booklets and results documents sent to over 10,500 properties
- Five drop sessions held
- Two co-design workshops
- Meetings with all seven schools in the area throughout each phase and speaking to parents at pick up/drop off times
- Coffee mornings held at 2 schools as well participating in a working group run by the pupils
- Meetings/drop ins held at the local mosque
- Meetings offered to TRAs, of which four TRAs accepted
- Meeting/discussions held with stakeholders such as REAL, London Vision, Age UK, businesses, market traders, community groups such as Friends of Arnold Circus, and emergency services for the area etc
- Posters put up and flyering carried out at key locations as well as business door knocking

Phase 1: Wapping

- Leaflets and consultation booklets sent to over 7,000 properties
- Four drop sessions held
- Three co-design workshops
- Meetings with the schools and nurseries in the area throughout each phase and speaking to parents at pick up/drop off times
- Meetings offered to TRAs and attended ward panel meeting
- Engagement and flyering at the local mosque
- Meeting/discussions held with stakeholders such as REAL, London Vision, Age UK, businesses, community groups and emergency services for the area etc
- Posters put up and flyering carried out at key locations
- UK
- Business door knocking





Phase 1: Bow

- Leaflets and consultation booklets documents sent to over 14,000 properties
- Five drop ins
- Five co-design workshops
- Meetings with all schools in the area throughout each phase and speaking to parents at pick up/drop off times
- Posters put up and flyering carried out at key locations
- Meeting/discussions held with stakeholders such as REAL, London Vision, Age UK, Older People's Reference Group, businesses, market traders, community groups such as MEOTRA and emergency services for the area etc
- Business door knocking
- Meetings offered to TRAs, several held to date more being carried out and scheduled the consultation

Phase 2: Barkantine

- Leaflets and consultation booklets sent to over 2,900 properties
- Three drop in sessions held
- One extended workshop
- Two coffee mornings held at the local school
- Meeting with the local church
- Engagement with local mosque
- Meetings held with emergency services for the area and borough depending on services request
- Meeting/discussions held with stakeholders such as REAL, London Vision, Age UK, businesses, community groups, one housing Business door knocking
- Meetings offered to TRAs, several held to date





Phase 2: Brick Lane

- Leaflets sent to over 5,700 properties
- Two drop in sessions hold
- Three co-design workshops
- Meetings offered to all schools in the area, most accepted and provided suggestions
- Meetings held with emergency services for the area and borough depending on services request
- Posters put up and flyering carried out at key locations
- Meeting/discussions held with REAL, businesses, market traders, community, emergency services for the area etc
- Business door knocking

Phase 2: Shadwell

- Leaflets sent to over 5,500 properties
- Two drop sessions
- Emails sent to invite all stakeholders, groups, market traders, housing associations in the area to take part
- Virtual meetings held with local community groups and TRAs
- Meeting/discussions held with REAL, businesses, market traders, and community groups, emergency services for the area etc
- Posters put up and flyering carried out at key locations including the market traders and businesses
- Business door knocking





Phase 2: Old Ford Road West

- Leaflets sent to over 4,500 properties
- Two drop sessions
- Emails sent to invite all stakeholders, groups, housing associations in the area to take part
- Virtual meetings held with local community groups and TRAs
- Direct engagement with six TRAs
- Business door knocking
- Engagement and meetings offered to six local places of worship
- Posters put up and flyering carried out at key locations including six schools
- Three co-design workshops will be held on 23, 25 and 29 July
- Engagement with emergency services and meetings scheduled
- Meeting held with REAL, London vision, Age UK,







7. Project updates - Bethnal Green

Current stage: 7 – Construction, Next stage: 8 - Review

Construction:

Works began on Friday 12 June 2020 on Old Bethnal Green Road, key dates below:

- First closure went in on Old Bethnal Green Road between Clarkson Street and Temple Street on Friday 12 June 2020
- Canrobert Street and Teesdale Street in by early July 2020
- Punderson's Gardens w/c 27 July 2020
- Warner Place/Squirries Street to be closed early August 2020

Website/Communications

New website page has been developed to keep residents up to date:

https://talk.towerhamlets.gov.uk/LSBethnalGreen

- Construction work dates and progress information
- Q&A section for any questions form residents in relation to the scheme
- Documents and approvals from all previous stages
- Further co-design related engagements







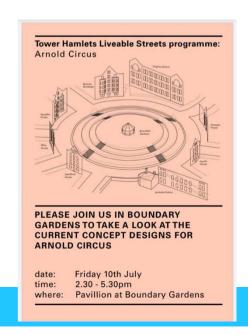
7. Project updates - Arnold Circus

Current stage: 6 – Detailed Design (Co-design), Next stage: 7 - Construction

- Further engagement is being carried out with residents, businesses, local stakeholders and community groups who wanted to be more involved in the design process for Arnold Circus, with a lot of interest in pedestrianisation of the space
- Information has been presented on the website for all to comment and ask questions on the plans
- Virtual meetings have also been held with stakeholders
- Drop-in session held in the Arnold Circus for feedback
- A further webinar will be held and the final plans will be posted on the website











7. Project updates - Barkantine

Current stage: 6 - Detailed Design, Next stage: 7 - Construction

Consultation results document will be sent to everyone within the consultation area at the end of July. **Construction** follows a phased approach

- August 2020 priority works around St Peters School, Pennington St, Wapping High Street area
- September 2020 construction to follow across the other areas.

7. Project updates - Wapping

Current stage: 6 - Detailed Design, Next stage: 7 - Construction

Proposals were signed off by Director in consultation with the Mayor in April.

Final design - following consultation feedback, changes have been made. The main change is for the design of Byng Street. We are looking to create a design which enables those who live in the area to drop off/pick up/load at the end of the closure.

Consultation results document will be sent to everyone within the consultation area at the end of July.

Construction follows a phased approach

- August 2020 priority works around Malabar Street (Seven Mills Primary School)
- September 2020 construction to follow across the other areas.





7. Project updates - Bow

Current stage: 5 - Public Consultation, Next steps: 6 - Detailed Deign

Design map – key proposals:

- Pedestrianisation of Roman Road transforming Roman Road into a public space.
 Possibility for al-fresco dining, planting, decluttering, wider pavements, etc
- School street initiatives/treatments i.e. improving public realm outside schools, widening footways, planting
- Improvements to lighting in key locations
- Closure on Old Ford Road at the bridge improve cycle route and reduce cut-through traffic
- Bus gate at St Stephens Road/Roman Road junction

Public Consultation: 29 June – 29 July 2020 (4 weeks)

- All addresses in the consultation area were provided with consultation pack through doors (14,000)
- Delivery video to ensure we have a record of when documents were delivered to each property
- Social Media posts, emails to stakeholders, email to resident and businesses and market traders
- Postcard reminder sent to all households
- Visits to all businesses in the area, meetings with REAL members, TRAs and schools (including PTAs)
- Over 1,200 responses in first 10 days, 11,000 visits to the website

Website: https://talk.towerhamlets.gov.uk/lsbow





7. Project updates - Brick Lane

<u>Current stage</u>: 4 - Preliminary Design, Next stage: Temporary trial (DfT funded project)

Public consultation currently on hold as Tower Hamlets have secured funding for temporary measures to facilitate social distancing. This also to help the businesses, restaurants to open safely.

Key proposals:

- Pedestrianisation of sections on Brick Lane providing more public space and space to
 pass others at a safe distance as well as better routes for those who need to travel but are
 avoiding public transport as per government guidance. Possibility for al-fresco dining.
- Road closures to reduce cut-through traffic and improve the route for cyclists and pedestrians.

Feedback on the scheme will be requested through surveys, meetings and engagement throughout the temporary project and will further develop the Liveable Streets project.

Public consultation on this project is scheduled to take place in Autumn 2020.





7. Project updates - Old Ford Road West

Current stage: 3 - virtual co-design workshops, Next stage: 4 - Preliminary Design

Designs currently being developed based on early engagement feedback from residents, businesses, and local stakeholders.

Co-design virtual workshops scheduled for July 2020 – three sessions to discuss concept designs with residents and stakeholders

- Thursday 23 July
- Saturday 25 July
- Wednesday 29 July

7. Project updates - Shadwell

<u>Current stage</u>: 2 - Concept Design, Next stage: 3 – Co-design Workshops

Designs currently being developed based on early engagement feedback from residents, businesses, market traders and local stakeholders.

Co-design workshops on hold until September 2020 (depending on situation) – two sessions (more likely to be added to meet any Government guidance)





7. Project updates - Whitechapel

<u>Current stage</u>: 0 – preparation. Next stage: 1 – perception survey (early engagement)

Inception meeting with Ward Cllrs in Summer 2020

Early engagement scheduled for Autumn 2020 (depending on situation) – two sessions (more likely to be added to meet any Government guidance)

7. Project updates - Mile End West

<u>Current stage</u>: 0 – preparation. Next stage: 1 – perception survey (early engagement)

Inception meeting with Ward Clirs in Summer 2020

Early engagement scheduled for Autumn 2020 (depending on situation) – two sessions (more likely to be added to meet any Government guidance)





LIVEABLE STREETS

